

Student Code of Conduct

Effective 15 July 2026 · England and Wales · Review: annually, or after any significant change

Silver Linings Tuition is a calm, considered learning environment. This Code of Conduct sets out what we expect from every student, and what every student can expect from us. By enrolling, students and their parent or guardian agree to the principles below.

1. Respect and Professionalism

- Treat your tutor, and anyone else you interact with through Silver Linings Tuition, with courtesy and respect.
- Be on time for lessons, and let us know as early as possible if you need to reschedule.
- Disrespectful, discriminatory or abusive language or behaviour will not be tolerated, and may result in suspension or removal without refund.

2. Honest Use of Learning Tools

- Crucible and Proton are here to help you learn and practise — **not to do your work for you**. Use Proton to understand a concept or check your own reasoning, not to generate answers to submit as your own for school or exam purposes.
- We may review activity on the platform to understand how it is being used and to improve it. This is about understanding usage patterns, not policing individual students.
- Do not share your login with anyone else — your account and your tutor's feedback are personal to you.

3. Appropriate Use of Technology

- Do not record, screenshot, or otherwise capture lesson content, your tutor, or platform content for distribution outside the platform.
- Do not attempt to copy, redistribute or resell any content from Crucible or Proton.
- Use a neutral, appropriate background and appropriate dress for video lessons, as you would for a real classroom.

4. Safety and Privacy

- Do not share personal information such as your address, passwords, or financial details with anyone through the platform, including with Proton.
- Content shared during lessons is between you and your tutor, and should not be shared elsewhere without permission.

Full detail on how we protect students is set out in our separate **Safeguarding Policy**, which should be read alongside this Code of Conduct.

5. Attendance

Consistent attendance gives you the best chance of progress. Repeated lateness or missed sessions without notice may affect scheduling and, in line with our Terms and Conditions, may still be chargeable.

6. Consequences of Breaches

Depending on the nature of a breach, we may issue an informal reminder, a formal warning, or in serious cases, suspend or end a student's place without refund. Parents or guardians will be informed of any significant concern.

Related Policies

This Code of Conduct should be read alongside our Safeguarding Policy, Privacy Policy, and Terms and Conditions, all available on our website.